

Amend account ownership

Primary Account Holders'
Member Number

Full Name

A. Contact Details

Residential Address

 State Postcode

Postal Address

(if different from above)

 State Postcode

Email Address

Telephone

Mobile

Home

Work

Are you a permanent resident of Australia? Yes No Are you a citizen of any country other than Australia? Yes No

If yes, please list all countries of citizenship

Are you a resident for tax purposes of another country? Yes No

If yes, please state all countries where tax is payable

(If you ticked Yes, please ensure the 'Bank First CRS self-certification' form is also completed)

B. Secondary Account Holder to be Removed

Member Number

Surname

Given Names

Other Names Commonly Known by:

Date of Birth

 / /

C. Secondary Account Holder to be Added:

Member Number

Title: Mr Mrs Miss Ms Mx Marital Status: Married Single De facto

Surname

Given Names

Other Names Commonly Known by:

Date of Birth

 / /

Residential Address

 State Postcode

Postal Address (if different from above)

 State Postcode

Email Address

Occupation

Telephone

Mobile

Home

Work

Are you a permanent resident of Australia? Yes No Are you a citizen of any country other than Australia? Yes No

If yes, please list all countries of citizenship

Are you a resident for tax purposes of another country? Yes No

If yes, please state all countries where tax is payable

(If you ticked Yes, please ensure the 'Bank First CRS self-certification' form is also completed)

D. Operating the Account

Please indicate how you would like to operate this account:

Any one to sign Two to sign **Please note:** Where two or more signatures are required to operate this account some access channels may not be available.**Card access required:** Visa Debit Card

E. The Secondary Account Holder (as detailed in section B OR C) is to be added OR removed from the following accounts:

- All Transaction / Savings Accounts **OR** Nominate a specific account (e.g. S1, S2, S1.1 etc)
- All Term Deposit Accounts **OR** Nominate a specific account (e.g. I15, I16, I8 etc)
- Visa Credit Card (an application must be completed to renegotiate into your name only)

F. Politically Exposed Person

A Politically Exposed Person is an individual or immediate family member, or close associate of the individual who holds, or has held a prominent public position either domestically or internationally in a government body or an international organisation. For example heads of state, country or government, senior politicians, government or political party officials, judicial or military officials, senior foreign representative, ambassador or high commissioner, central bank governor, directors or senior executives of any state enterprise or of international organisations. With regard to the above definition, do you believe yourself, a member of your immediate family or a close associate, to be a Politically Exposed Person?

Primary Account Holder Yes No **Secondary Account Holder** Yes No

G. Privacy Information

What information can be disclosed?

The Privacy Act allows bank First and other applicable persons to disclose personal information about you when related to the primary purpose for which it was collected. Your sensitive information (e.g. membership of a professional or trade association) may also be disclosed where relevant to the purposes for collecting it.

Why do we obtain information?

Before, during or after the provision of our products and services to you, we may obtain your personal information for the purpose of providing products and services to you and managing our business. If you do not provide us with the personal information that we request, we may not be able to consider your application or provide other services.

Who can give or obtain information?

For the purpose of providing products and services to you and managing our business, we may give your information to:

- External service providers to us, such as organisations which we use to verify your identity, payment systems operators, mailing houses and research consultants;
- Insurers and re-insurers, where insurance is provided in connection with our services to you;
- Superannuation funds, where superannuation services are provided to you;
- Debt collection agencies or credit reporting bodies, if you have not repaid a loan or debt as required;
- Our professional advisors, such as accountants, lawyers and auditors;
- Your representative, for example, lawyer, mortgage broker, financial advisor or attorney, as authorised by you;
- Government and regulatory authorities, if required or authorised by law; or

Obtain personal information about you from your employer and any referees that you may provide.

Overseas disclosures

We may disclose your personal information overseas. The countries where we are likely to disclose your personal information include the United States of America and countries within Europe. However, if we do disclose this information outside Australia, we will do so on the basis that the information will be used only for the purposes set out in this section.

Personal information about third parties

You represent that, if at any time you supply us with personal information about another person (for example a referee), you are authorised to do so; and you agree to inform that person who we are, how to contact us, and how to obtain our Privacy Policy, and that we will use and disclose their personal information for the purposes set out in the Notice and that they can gain access to that information by contacting us.

Security, privacy policy, and marketing preferences

Security

We take all reasonable steps to ensure that all your personal information held by us (on our website or otherwise), is protected from misuse, interference and loss, and from unauthorised access, disclosure or modification.

Privacy Policy

Our Privacy Policy located on our website at bankfirst.com.au provides additional information about how we handle your personal information. It sets out how you can ask for access to personal information we hold about you and seek correction of that information. It also explains how you can complain about a breach of the Privacy Act or the Credit Reporting Privacy Code and how we will deal with your complaint. We will give you a copy of our Privacy Policy on request.

Marketing preferences

We may use information about you to inform you about products and services (unless you ask us not to). We may do so even if you are on the Do Not Call Register. (c) Copyright exists in this document.

H. Consent to Electronic Verification of Identity

The Bank is required by Law to verify your identity prior to providing a financial product or service. To verify your identity electronically, the Bank requires your consent for us to provide personal details such as your name, address and date of birth to one of our credit reporting bodies who will electronically match the information against the details including credit file information, held on their database. The Bank will then receive an overall assessment from the credit reporting body of the matching data which will be used solely for the purpose of verifying your identity, in accordance with the AML/CTF Act.

An alternative means of verifying your identity is available using a documentation-based procedure if you choose not to consent to Electronic Verification.

Please tick the box below if you consent to the Bank verifying your identity electronically.

Primary Account Holder Yes

Joint Account Holder/Signatory Yes

I. Member Declaration and Acknowledgement

I declare the details on this form to be true and correct and acknowledge that the Bank will collect information (including personal information) from me as required by the Anti-Money Laundering and Counter Terrorism Financing (AML/CTF) Act 2006 (Cth) and that it may take steps to verify the information it has collected. I understand that it is an offence under the AML/CTF Act to make a false or misleading statement.

Primary Account Holder

Signature Date / /

Secondary Account Holder to be Removed

Secondary Account Holder to be Added

Signature Date / / Signature Date / /

Refer to the Financial Services Guide (FSG) and Terms and Conditions available at our branches, on our website bankfirst.com.au or by contacting us on **1300 654 822**. These documents should be considered before acquiring a product.

J. Tax File Number

Primary Account Holder

Secondary Account Holder

Collection of Tax File Number (TFN) information is authorised and its use and disclosure are strictly regulated by the tax laws and the Privacy Act. It is not an offence if you choose not to quote your TFN, but if you do not, tax may be taken out of your interest. If you quote your TFN no tax will be taken out of interest paid on your deposit accounts.

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