

Support Engineer

We offer our staff a number of great benefits, including:

- Purchase additional Annual Leave
- Gym reimbursement program
- Additional Leave options
- Study assistance

Your new company

Bank First is a customer owned bank that exists for the sole purpose of providing better banking experiences for customers; not to serve shareholders. Due to growth in the department, we are expanding our workforce planning team to ensure our new and existing customers continue to receive the expected level of service.

Your new role

The occupant of this position is responsible for supporting the Technical Services area by maintaining all desktop, notebook computers and mobile devices at a hardware and software level, including the operating system, applications and security. Furthermore, the occupant will assist with providing basic support for the retail banking system and associated software.

What you'll need

- Minimum of 2 years' experience in a similar role
- Excellent stakeholder management skills, including relationship building
- Ability to multi-task and prioritise accordingly
- Strong problem solving skills including recommending solutions/actions

A Tertiary qualification in a related technology discipline or technology related certification is desired but not essential.

What you'll get in return

This exciting opportunity will see you working for an award-winning organisation, helping us maintain and grow our focus on outstanding customer experience. You will enjoy a friendly and supportive team based working environment and a range of benefits including flexible, progressive employment conditions and opportunities that enable you to grow within the organisation.

What you need to do now

To be considered for the role, please send your CV and covering letter addressing the above criteria to jobs@bankfirst.com.au.

Applications close: Wednesday 15 May

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