

Credit Officer

We offer our staff a number of great benefits, including:

- Purchase additional Annual Leave
- Gym reimbursement program
- Additional Leave options
- Study assistance

Your new company

Bank First is a customer owned bank that exists for the sole purpose of providing better banking experiences for customers; not to serve shareholders. Due to growth in the department, we are expanding our workforce planning team to ensure our new and existing customers continue to receive the expected level of service.

Your new role

Reporting to the Team Leader, Lending Operations you will be responsible for credit assessment and recommendation or approval within delegation of home loans, investment home loans and other personal lending products in accordance with the Bank's credit policies, procedures and risk appetite. Engaging with internal sales consultants and third party introducers to verify financial and credit information, managing deal flow and credit escalations by discussing and negotiating outcomes between the introducers and key internal stakeholders. You will workshop deals to find ways to write the business whilst managing risk, and providing superior personalised customer service at all times.

We have two positions available:

- 1x Permanent Full Time
- 1x 6 month maternity leave contract

What you'll need

Tier 2 qualification is essential, whilst experience and working knowledge of Ultradata/Ultracs banking system will be highly regarded. Mutual Bank or other financial institution experience in a credit assessment environment, preferably within a broker support team. Solid analytical skills with ability to resolve problem situations. Have previously exercised a Delegated Lending Authority. Demonstrable exceptional customer focus at every interaction coupled with excellent verbal and written communication skills and a high attention to detail.

What you'll get in return

In return you will enjoy a friendly and supportive team based working environment and a range of benefits including flexible, progressive employment conditions and opportunities that enable you to grow within the organisation.

What you need to do now

To be considered for the role, please send your CV and covering letter addressing the above criteria to jobs@bankfirst.com.au.

Applications close: 24 May 2019

117 Camberwell Road, Hawthorn East VIC 3123
PO Box 338 Camberwell VIC 3124

Tel: 1300 654 822 Email: jobs@bankfirst.com.au
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Fax: 03 9882 4348 Web: bankfirst.com.au

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